

Setting Up Your Indivior Direct Pharmacy Account

Step 1

Complete the Digital Direct Account Opening Form at <https://www.cpdn.ca/secure/indivior>. All mandatory fields must be completed. Proof of valid pharmacist license and pharmacy license must be uploaded to complete the form (the latter not applicable for QC)

Step 2

Upon submission of the completed form, you will receive a confirmation from no-reply@cpdn.ca to the email address provided on the form. A reference number will be provided in the email. (Please check spam folder)

Step 3

In approx 2-3 business days, you will receive 3 emails, indicating account opening has been completed

- 1) username for the ordering portal from indiviorservice@cpdn.ca
- 2) temp password for the portal from no.reply.notifications@cpdn.ca which will need to be changed upon logging in
- 3) temp PRIVATE key from no.reply.notifications@cpdn.ca, which is **REQUIRED TO CONFIRM AND RECEIVE YOUR ORDERS** and should not be shared. Will expire 48 hrs after receipt. Please update immediately upon logging in

Step 4

You can now enter and complete your orders at: <https://www.cpdnweboms.ca>

Step 5

To add additional pharmacists to an existing account contact:
If you are located in MB, SK, AB, BC, NT, YK
indiviorcalgary@lynden.com
For the rest of Canada:
indivior@lynden.com

For technical or process support

Email: indiviorservice@cpdn.ca Call: 1-800-680-3839 option 2