

ALBERTA PHARMACISTS' ASSOCIATION

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Pharmacist on the Front Lines of a Pandemic – Nora Lapin

Pharmacists and their teams are on the front lines, showing up to keep Albertans safe, healthy and out of the hospital! They truly are the unsung heroes. We recognize Nora Lapin, a pharmacist practicing in Okotoks and on the front lines of the pandemic.

Read the the feedback that RxA recently received from one of Nora's patients.

Share your experiences and stories. We want to recognize your contributions to keeping your patients healthy. If you have a story to share, contact <u>Ali Damani</u>.

Patient feedback:

"I'd like to recognize one of your members, Nurgul (Nora) Lapin, who works in Save-on-foods Okotoks as a Pharmacy Manager. I work in customer service myself, and when I see outstanding service, I always appreciate and recognize that. Nora has been so supportive and super professional towards my entire family. During such hard times she supported my elderly parents with her outstanding knowledge professionalism and care. I feel like I can always count on her advice. She is efficient carrying and truly passionate about her job. She goes above and beyond her regular duties and ensures that her clients are well taken care of."